Continuing Care:
Listening to the
Voices

taking a journey!

CAG webinar



Outline



Wouldn't it be nice - if continuing care facilities looked like this - sunny days and enjoyable holiday feelings?





How my journey started



- York, United Kingdom
- local "chronic care" hospital
- Dillie -



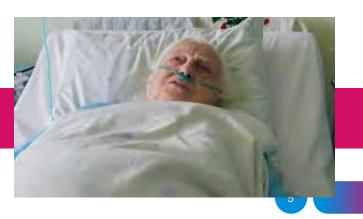


Residents: Listening to their voices

Red - exercise program



"not going to make it"



Research: Resident abuse

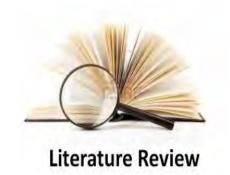


- started my program of research and related scholarly work
- dissertation ethnoscience definition of resident abuse
 - findings perhaps surprising "does not happen here"
- funding for developing a research agenda
- SSHRC funding

Education:

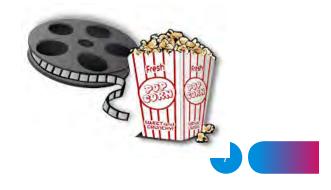




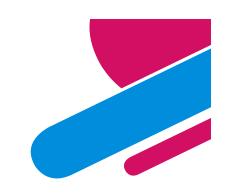












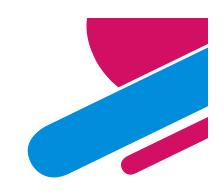
older residents

growing resident acuity

families / significant others

co-creating the path





students

- challenges
 - they come into their clinical with hopes of ICU, maternity
 - we ask them to care for older adults with dementia
 - attitudes of staff
 - few family interactions possible
- outcomes
 - influenced by staff they find on the units
 - they recognize needs beyond the physical

colleagues

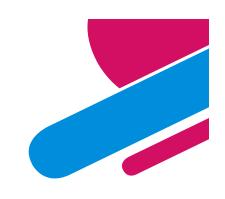
- overt and covert Continuing care is NOT the place to work
- lack of clinical educators
- lack of professional development
- "double shifts" casual positions
 - working at several facilities

Benefits of travelling on this journey

Increased my own and others' awareness of attitudes, values, and expectations about aging and their impact on the care of older adults and their families.







residents

- establish long term relationships with residents and their families
- acquire a "new" perspective on growing old
- make a difference

gerontology

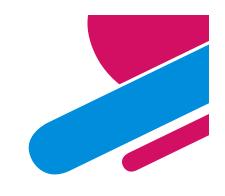
- member CAG
- Educational Gerontology
- President
 - Vienna
 - National Seniors Council
- 1980 AGNA
- CGNA

Challenges

we talk about teams, but little evidence in practice



Working on an OLD model







Continuing the journey: Advocacy







In the near future, the health care system will "have to" adapt to meet the changing needs of our aging population.

Areas where we, as CAG members, could focus our actions on:

- Improving integration across the health care continuum can lead to better care for older adults.
- Increasing focus on prevention can help prevent or delay onset of chronic conditions (disability) for older adults.
- Employing new health innovations and technology can help ensure that older adults receive appropriate care.
- Collecting, managing, and reporting better information can better inform policy-makers.



THANK YOU!

Sandi Hirst

Email: shirst@ucalgary.ca

